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### **Who We Are**

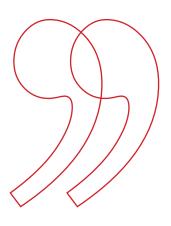


## A Message from the President



Over the past few years, the Maldivian Red Crescent has successfully established itself in the local humanitarian field and gained considerable respect of not only its partners, but most importantly, the general public. I long for a day when communities, both vulnerable and resilient, recognize our efforts as being integral to local mitigation, adaptation and developmental projects and start building up sustainably on our work – ultimately proclaiming it as their own. This is how I envision the Maldivian Red Crescent will find its niche, and further imbue itself in the hearts and minds of the very communities it serves. To accomplish this and more, it is time to speak out on our strengths, our capabilities and the important work we shall continue to do across the Maldives.

This is an opportune time to enhance our auxiliary role and support the Government in reaching out to the most vulnerable for the development of safer, more resilient communities. I sincerely thank the Government for their continued support of MRC and its work, but also request even more support in an attempt to diversify and expand our humanitarian and developmental portfolio. I must acknowledge the courage of our tireless volunteers, members and staff— who together form the backbone and driving-force of our organization. The Maldivian Red Crescent is only four years old, and yet it already accumulates more than 2.5 years' worth of volunteer services. To them and all our partners, stakeholders and the public, I express my heartfelt gratitude. I hope that together we are able to find more avenues for mutual cooperation, and build synergy to better serve our nation. Thank you.





Abdulla Ali President

## A Message from the Secretary General



As the Maldivian Red Crescent is preparing to enter its 5th year of humanitarian services in the Maldives, I proudly reflect back on our nascent organisation's achievements which pivot around addressing one central issue: to cater to the needs of the most vulnerable of our people and to empower them with the knowledge and skills required to reduce this vulnerability. The fiscal year 2013 was not only challenging for MRC but also for the Maldives as a whole. The period was marked with severe political instability attributed by one major election after another, exacerbating all efforts to engage communities and institutions – ultimately hindering ground-level implementation of our strategic plans and directives.

The challenging socio-political climate of the year 2013 did not impede us from maintaining the same focus and commitment from previous years on our Strategic Plan 2011-2015. .We followed the recommendations made in the outcome of the organisational review conducted in the year, and consequentially brought about significant changes to the organisational structure. Following the Governing Board's decision to strengthen our Branches, 3 additional strategic ones were selected – an approach that we intend to replicate in the succeeding years. This would not only safeguard autonomy for our Branches, but also enhance and augment their capacities in addressing the unique needs and vulnerabilities of the communities that they represent. The review also emphasized on the importance of finding avenues to assure MRC's financial sustainability. A greater focus was given in reorienting the resource mobilization approach, and thus a resource mobilization strategy was developed. Apart from this, the on-going commercial first aid programmes thrives to be a success.

Looking back, last year we attained a greater height in the development of our Emergency Response Mechanisms, where Emergency Response Teams (ERT) were trained with the aim of increasing our response capacity. As in 2012, our response teams were active during the political unrest that followed through the Presidential Elections. Our Emergency Response Teams and volunteers in the Southern Branches, were among the first responders during the Gdh. Gadhdhoo flooding in December 2013.

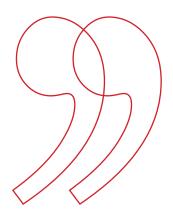
A highlight has to be drawn on the work of our Community-based Disaster Risk Reduction (CBDRR) project, which endeavoured to build community resilience in its 4 working islands. It sought to accomplish this through the creation of a culture of communities self-identifying their vulnerabilities and capacities and addressing them with innovative and sustainable mitigation projects, whose provenance and ownership would remain with the communities themselves.

In the area of Health and Social Care MRC continues to be active in advocating for dengue awareness in close collaboration with the Health Protection Agency. The Youth Health and Wellbeing (YHWB) pilot project, addressing the crosscutting thematic area of youth, a component of all the strategic areas we function in, continues from the preceding year, and seeks the strengthening of resilience in young people through the promotion of early intervention pertaining to their mental health, safety and wellbeing.

The 'I am for Humanity" campaign initiated in 2012 was continued in 2013 in an effort to publicise the imperativeness of work MRC does in the Maldives, with the added aim of fostering a culture of humanitarianism and volunteerism through the deployment of road shows and media campaigns. The campaign is still on going and concrete results shall be identified in 2014.

In April 2013, we said farewell to Mr. Ibrahim Shafeeg who stepped down as our President after four years of service. Shafeeg's -proactive involvement in the formation of the National Society, along with garnering recognition from IFRC, ICRC and within this region is notable and we thank him for his extremely valuable services. In September, we were saddened by the departure of the former Secretary General Rasheeda Ali, who left after completing her 4-year term of service to the organisation. She was widely perceived as one of the MRC's greatest assets and left an indelible mark on all its work and people, having spearheaded the infant organisation from its inception, to country-wide expansion and firmly establishing it at the forefront of the Maldivian humanitarianism — a legacy that shall not be forgotten as we shall strive to build on her impetus and accomplish even more humanitarian goals and objectives.

I joined the Maldivian Red Crescent in September 2013 because I foresaw this organisation not only maintaining its statutory function of being an auxiliary to the Government of Maldives as a response organisation, but also actively leading dual roles of humanitarianism and development in these islands. It is imperative to note that these attributes must go hand-in-hand with one another for the sake of sustainability and prosperity of our collective future. Having said that, I strongly believe that this is the right time for MRC to explore options for its flagship, area of service to strengthen our identity, for our sustainability in the long run. This can only be augmented with the invaluable work, support and commitment of our indefatigable volunteers, our benevolent donors and partners, as well as our efficacious staff. I express my sincerest gratitude to everyone involved with the Red Cross and Red Crescent Movement in the Maldives, and hope further synergy can be built in serving the needs of the vulnerable specifically and that of the nation in general.





Abdul Razak Ibrahim Secretary General

## **FAST FACTS**

#### **HEALTH AND SOCIAL CARE**

- Free First Aid Service provided to +23,170 people in 2013 alone Trained 5000 people in First Aid
- Trained 50+ women through women empowerment trainings
- Violence Prevention sessions delivered to 2304 people
- Dengue prevention and awareness conducted nationwide, including cleaning activities and door-to-door visits in 20 islands
- Trained 233 volunteers in Community Based Health & First Aid

## PROMOTION OF HUMANITARIAN VALUES AND PRINCIPLES

- > 69,000+ people reached through the "I am for Humanity" public awareness campaign
- More than 4000 Maldivian Red Crescent calendars distributed nationwide, promoting humanitarian values and principles

#### YOUTH EMPOWERMENT

- More than 200 youth volunteers trained at Youth Camps
- Trained 28 Community Facilitators to create awareness on health emergencies related to substance abuse in 2013

#### **DISASTER MANAGEMENT**

- Responded to all civil unrest situations in the past 2 years
- Responded to all flooding emergencies throughout the country in the past two years
- Provided Psychological First Aid and Psychosocial Support to 90 people affected by emergencies in 2013
- Trained 119 volunteers in Emergency Response
- Trained 370 individuals under the Community Based Disaster Risk Reduction Project

## **Highlights 2013**

A total of 119 Emergency Response Team volunteers were trained. Orientation of the Response Mechanism was conducted to Local Council authorities, MRC Branches and Units. During the year MRC also catered to the emergencies and unrest caused by political instability.

1215 people including youth and adults were trained in first aid to build their capacities in responding to emergencies.

Continued to provide free first aid services to the public and corporate events. Last year alone 23,120 beneficiaries were reached through First Aid services.

MRC had its first international deployment as part of the IFRC Regional Disaster Response Team in 2013. Mr. Moosa Shifaz, a volunteer was deployed for a period of two months to support the disaster response operation in the Philippines (victims of Typhoon Haiyan). His work mainly was focused on Shelter. .

Continued implementation of MRC's Community Based Disaster Risk Reduction project, opened opportunities to 4 of its working islands to develop mitigation projects. The aim was to build a culture of taking initiative and ownership as a community to address its own issues.

MRC's work in the Health and Social Care area continued with a regular focus in dengue prevention and awareness programmes. In addition awareness and capacity building on violence prevention were conducted.

A different approach was adopted in Branch development by selecting 3 strategic branches. This approach will be replicated in the years to follow to ensure autonomy and build the capacity of the Branches.

A greater focus was given to developing a comprehensive resource mobilization strategy to streamline and strengthen the organizational sustainability and financial independence. On-going Commercial First Aid programme was successfully continued with a 29% growth in the number of trainings conducted when compared to 2012

MRC launched an Emergency Response Fund (ERF) with the purpose of enabling MRC to provide timely and appropriate emergency response services to the Maldivian community MRC plans to continue similar fundraisers annually specifically for the ERF.

MRC continued to engage in the area of Youth, which is a cross cutting component of all the strategic directions MRC functions in, namely through the pilot Youth Health and Wellbeing project. YHWB project seeks to promote the health and wellbeing of young people by providing peer education and support on current and emerging health issues, particularly those related to substance use and mental health

Efforts to uplift the image of MRC were continued through the "I am for Humanity" Campaign and concrete impact analysis is expected in 2014.

## Disaster Management

To enhance local preparedness, response and recovery through community based initiatives and advocacy.

## Organizational preparedness and response

#### **MRC Response Mechanism**

In the 1st quarter of 2013, orientation sessions of MRC's Response Mechanism were conducted for MRC senior management, Branch and Unit Boards and staff including Branch staff from 8 atolls.

As part of the Emergency Response Team trainings, orientation sessions were delivered to Local Councils and local stakeholders in MRC Branch/Units communities. To increase the awareness and understanding and to ensure effective implementation of the mechanism in MRC branches and units, translation of MRC's Response Mechanism to Dhivehi language was started. The translation will be finalized and shared in 2014.

To further develop the MRC Response Mechanism, supporting documents for the Response Mechanism were finalised. Furthermore, in early September MRC's "Contingency Plan for Civil Unrest" was finalized with advice from ICRC and IFRC in preparation for the Presidential elections.

Staff and volunteers completed the 'Stay Safe – Personal Safety' through the IFRC learning platform as a pre-requisite for field deployment (all staff and volunteers and ERT members are required to complete this course).

#### **Responses to Public unrests**

7,8 February	Anticipated political unrest
13,14,15 February	Anticipated political unrest
7,8,9th September	Presidential elections
27,28 September	Presidential elections
30 September	Presidential elections
5,6 October	Presidential elections

•On 7th October, a TV station (Raajje TV) housed adjacent to the MRC headquarters was set ablaze causing a halt to daily operations. A mobile Emergency Operations Unit (EoU) was established following the incident.



#### **Emergency Response Vehical**

The two ambulances procured with funding support from Singapore Red Cross arrived in Malé and were delivered to MRC on 7 March 2013. The vehicles were used several times for Response operations during the civil unrest situations in Male.

### Emergency Response Teams (ERT) Trainings

With the aim of increasing the response capacity of MRC, Emergency Response Teams were trained in the three strategic branches; Malé (33), Gnaviyani (34) and Haa Dhaal (39) branch in 2013.

DATE	NAME OF TRAINING	Location	MALE	FEMALE	TOTAL
04 – 07 March	ERT TOT Training	Malé	7	6	13
01 – 04 April	ERT Training	Fuvahmulak	6	6	12
11 – 14 May	ERT Training	Malé	11	4	15
19 – 22 May	ERT Training	H.Dh Kulhudhuffushi	16	5	21
20 – 23 May	ERT Training	Fuvahmulak	11	11	22
25 – 28 May	ERT Training	H.Dh Nolhivaram	14	4	18
18 – 21 June	ERT Training	Malé	7	11	18

### **Emergency Response Training of Trainers**

IFRC SARD Disaster Preparedness Advisor - Preparedness and Resilience Unit, Mr. Gaurav Ray visited Maldives in March 2013 to conduct an Emergency Response Training of Trainers in Malé. Total of 13 participants took part in the TOT, including ERT members of Central and South ERT. These trainers were required to travel to three selected branches and units to train their response teams. ERT training modules were translated into Dhivehi and were used in facilitating all ERT trainings. Furthermore, ERT facilitator Training guide was developed with the objective to have a handbook as a reference whilst conducting ERT trainings. ERT card design was approved and cards were disseminated to all trained ERT members.

#### First aid in situations of violence/ Safer Access

MRC with technical support from ICRC conducted a one-day workshop which was conducted on "First aid in situation of violence/Safer Access" in Malé in January 2013 for staff and emergency first response team volunteers. The objective of the workshop was to develop the capacity of staff and volunteers involved in emergency response in preparation for 2013 elections and natural emergencies. Furthermore the workshop also focused on identifying and addressing gaps within MRC's current access methods. This workshop is an expanded version of the half day safer access training delivered back in February 2012 by ICRC to the staff and volunteers who were responding to the street protests following the transition of power.

## Security Training Exercise to the Tourism Industry, 28 January 2013, Malé

As part of an expert panel, 2 MRC staff attended a one-day Security Training Exercise provided to the Tourism Industry which was facilitated by the National Counter Terrorism Security Office (NaCTSO) of the UK and Ministry of Tourism, Arts and Culture. The training was targeted to managers of hotels and resorts in the Maldives and focused on developing an action plan for an emergency situation at their hotels or resorts. The training covered the need for established procedures during an emergency such as a terrorist attack and the roles and responsibilities of the manager during such a situation. The training was also an opportunity to promote MRC's Commercial First Aid service and several resort managers expressed interest in working with MRC to organize First Aid training at their resorts.

#### Emergency Response Simulation Desktop Exercise, 30th June – 3rd July 2013, Malé

Together with IFRC technical support from the Preparedness and Resilience Unit (PRU) and SARD, MRC jointly discussed and planned this exercise for all MRC staff and volunteers from the three strategic branches, which included a one and half day training on leadership and decision making, one day simulation exercise followed by a half-day of learning with the aim of bridging some of the gaps in the response planning and implementation.

#### **Drills**

#### Fuvahmulak Partial Emergency Exercise, 1 May 2013, Gnaviyani Branch

MRC Gnaviyani Branch participated in a partial Airport Emergency Exercise conducted by Fuvahmulak Airport. MRC's ERT and EPR staff also provided the technical support in designing and conducting the simulation.

## Ibrahim Nasir International Airport - Full Scale Emergency Exercise

A full scale Airport Emergency Exercise was conducted in May 2013 at the Ibrahim Nasir International Airport. To monitor its effectiveness, MRC's Response Mechanism was activated and Emergency Response Team responded to the drill. MRC was an official observer of the drill but also provided technical support in designing and conducting the simulation.

## School Emergency Operations Plans (SEOP) Validation Workshop

Throughout the year of 2013, MRC co-organised and facilitated a series of SEOP workshops for 17 schools in Malé. The objective of the workshops was to assist schools in the preparation of SEOPs for their respective school. The workshops were a coordinated effort between National Disaster Management Centre, Ministry of Education, UNICEF, MNDF and MRC.

## **Community Preparedness and Response**

To ensure community preparedness and response MRC continued to successfully implement its Community Based Disaster Risk Reduction Project (CBDRR) funded by the Canadian Red Cross. Highlights of the 2013 implementation of the project are below.

#### **VCA Report Dissemination**

Vulnerability Capacity Assessment (VCA) reports of 4 communities where MRC's CBDRR project is implemented, were finalised and disseminated to all 4 communities during December 2013.

#### **Mitigation Projects**

In March 2013, MRC's CBDRR project gave the opportunity to 4 of its working islands to increase their communal resilience and to build the culture of taking initiative as a community to address their own issues by developing and implementing mitigation projects in each island. The projects were intended to addresses one of the 5 priority problems identified in the islands' respective VCAs or be a problem that the community believed to be the most important and feasible given the budget allocated for the project. The requisite guideline of the mitigation project along with the processes and all necessary templates were developed in February 2013.

Proposals were received from 3 communities out of which, two proposals (K. Kaashidhoo and HA. Hoarafushi) were approved by MRC.

MRC provided technical support and closely monitored the progress of the projects to encourage community ownership and sustainability of the projects and the island councils were empowered with the implementation to ensure sustainability of the project even after the closure of the CBDRR pilot project. Moreover, both projects are monitored by a community mitigation committee (including stakeholders and community representatives) who oversee the progress of the projects. The pilot projects will come to a close in December 2014.



#### **Community Pharmacy**

HA. Hoarafushi

Technical support, community awareness, assistance in procurement of basic equipment, monitoring



#### **Solid Waste Management**

K. Kaashidhoo

Setting up of facilities, monitoring



Working with the Maldivian Red Crescent gave me my first opportunity to engage with communities in the Maldives, and the first thing that was apparent to me was the stark socioeconomic disparity that existed between the islands and the capital of the country. What was even more lamentable was some of the islands, despite struggling with a dire lack of natural and economic resources, did not seem to exhibit any cohesive sense of unity, a status quo sometimes perpetuated by age old rivalry and enmity between island clans - this was even reflected in the highest echelon of the islands' officialdom, their Councils. My somewhat dampened spírits were lifted when I encountered the community encompassed in Hoarafushi, located near the northern most tip of the country. The ísland's amicably inquisitive people were represented by a council that not only seemed to understand the imperative of building resilience in communities to withstand natural disasters, but extended support and cooperation that was unparalleled to any other community that I have personally had the pleasure to work with. Despite a strong politically polarised climate that was prevalent across the country, an attribute of several key elections in 2013-14, Hoarafushi worked with us strategic and implementing partners, with eagerness and gusto to accomplish not only a completed mitigation proposal, which is expected to reach fruition by the end of 2014, but the island also served as the venue for MRC's pilot disaster management planning project, completed within the span of just a few months. For these reasons, I strongly believe that in the future, the island shall prove exemplary in terms of its unity and its dedication to work for the common good, in addition to being a model community for disaster risk reduction and preparedness.

Mohamed FIZAN AHMED
CBDRR Project officer

## Disaster Risk Reduction public awareness campaign

The CBDRR Project undertook the development and implementation of a DRR awareness campaign in its working four resilience communities. This multimedia campaign was aimed to increase community awareness in terms of response actions, early warning systems (EWS), promoting basic life skills and on mobilizing communities to organize and lead DRR initiatives in the community. The campaign will be implemented in all 4 communities throughout 2014. It is planned that this campaign will be replicated in other MRC branches/units and vulnerable communities in the future, based on the learnings.

## **CBDRR** Training of Trainers, June 2013, Malé

A CBDRR facilitator training was conducted for volunteers with the purpose of developing their technical understanding and facilitation skills enabling them to raise awareness and deliver DRR-related content in their communities effectively. A total of 23 participants completed the training including participants from the capital, the CBDRR Project communities of Lh. Hinnavaru, Gdh. Gadhoo, K. Kaashidhoo, HA Hoarafushi as well as participants from S. Hithadhoo, Gn. Fuvahmulah and M. Muli. At the end of the training all participants pledged to conduct at least three awareness sessions/trainings in their communities within one year of completion.





# Health & Social Care

To promote healthy living through community based initiatives.



#### **FA** services to Public

#### **Henveiru Unit**

40 events 22520 Beneficiaries

#### Kulhudhuffushi Unit

1 event 600 Beneficiaries

#### S.Hithadhoo Unit

1 event 500 Beneficiaries

#### N. Manadhoo

1 event 1000+ Beneficiaries

#### **H.Dh.Nolhivaram**

1 event 2000+ Beneficiaries



#### **SFA Trainings to Public**

#### H.Dh. Kulhudhuffushi

9 participants

#### Malé

23 Participants

### Health Awareness Activities in Communities



#### Family evening

To create awareness on Maternal and Child Health

#### **H.Dh. Nolhivaram Unit**

20 Volunteers partcipated



#### Dengue awareness programme

Branch level activities such as cleaning the island, door to door awareness campaigns and chlorinating stagnant water

#### Thaa, Malé and H.Dh Branch

90 Volunteers partcipated

## Community Based Health and First Aid (CBHFA)

#### **First Aid Services to public**

Through the CBHFA programme, MRC continued to provide free first aid service to communities. First Aid Service Guideline was developed and finalized in February 2013. The objective of developing the guideline was to assist all the branches and units to deliver quality First Aid Service in their communities. Nine MRC Units were oriented to the guideline and equipped with first aid kits.

#### **First Aid Technical Committee**

To ensure and maintain a common standard and quality in First Aid Service delivery and trainings within MRC, a First Aid Technical Committee was formed in August 2013. The committee comprises of Organizational Development manager, Senior Health Programme Officer, Commercial First Aid Officer and a First Aid Trainer. A total of three committee meetings were held within the year 2013.

#### **Epidemic Preparedness Project**

The Epidemic Preparedness project targets at enhancing capacity of MRC volunteers, to familiarize them with the most common epidemics that cause death and suffering, and to teach them how they could help limit the number of victims, act quickly and effectively before, during and after an epidemic within their communities.

The ECV project was field-tested in H. Dh. Nolhivaram by the ECV Consultant from Centre for Food Safety and Security accompanied by the Emergency Health Coordinator from the Asia Pacific, the Health Advisor from South Asia Regional Delegation (SARD, IFRC) and the MRC Programme Officer for Health. An ECV toolkit was developed based on the findings. The toolkit was contextualised and translated with input from the Health Protection Agency (HPA) of the Maldives. In addition, the Epidemic Control for Volunteers Training Manual was translated in December. An ECV Training of Trainers is planned for early 2014.



The theme for World Health Day 2013 was Hypertension. MRC conducted health fairs, door-to- door visits to give information on hypertension, checking the Blood Pressure of elderly people and awareness sessions to promote healthy diet and lifestyle.

#### An estimated total of 2163 beneficiaries were reached through 256 volunteers in 10 MRC Units.

The Health Day events were held in collaboration with Ministry of Health, Health Protection Agency. In addition, the activities were coordinated with the support of community level Health Centres/Health Posts and Hospitals.

#### **Violence Prevention Project**

MRC continued implementation of the project funded by the Canadian Red Cross. The project seeks to promote cultures of non-violence through violence prevention in collaboration with partners and stakeholders. Highlights of 2013 are:

#### **Be Safe**

MRC conducted Be Safe community facilitator trainings in Branches. It is a three-day intensive training of trainers programme where the trained community facilitators educate the community on violence prevention issues. Following the ToT, the community facilitators conducted Be Safe awareness sessions in their communities.

## **Violence against Children Baseline Survey**

Results of Violence against Children Baseline Survey were shared with the Gnaviyani Branch Board and the Unit Boards. During the visit VP project orientation sessions were conducted to the Atoll hospital, Atoll Council and the Atoll Education Centre.

#### **Ten-step**

The main objective of this training is to advocate organizations on developing, implementing and monitoring of concrete actions on how to prevent, mitigate and respond to interpersonal violence (physical, sexual, emotional) and neglect.

Two awareness workshops on Ten Steps were conducted for Malé and Addu branch in March 2013.

#### **Child Protection (CP) policy**

The Governing Board approved MRC's Child Protection Policy in March 2013. Orientation sessions for MRC staff and members were conducted.

After the approval of the CP policy, an implementation plan of the policy was developed. Later in the year, the CP policy was revised as recommended by the Australian Red Cross. The revised CP policy will be sent to the governing board for approval in 2014, along with the Anti-Harassment and the Screening policies, which are currently being finalized.

Translation of the VP Hand book to Dhivehi language and designing of a community facilitator's kit were completed in 2013.



36 Be Safe community Facilitators were trained

**44** individuals were trained on Ten Steps to Create Safe Environments

267 beneficiaries were reached through Be Safe awareness sessions



### Youth

Mobilize youth as agents of change in addressing youth related issues.





#### **MRC 2ND National Youth Camp**

A national level youth camp was held with the aim of building a strong pool of volunteers who are empowered and capable to take leadership roles within MRC Units. A total of 20 volunteers participated in this camp.

Participants of this camp developed proposals to implement in their communities. The 17 proposals developed although none were implemented in 2013. The proposals were shared with the Branches for inclusion in the Branch Annual Plans for 2014.

#### **Red Crescent Circle**

Red Crescent Circle is a uniformed, extra-curricular activity to be conducted in schools by MRC to empower youth to be model humanitarians in the community. A guideline to develop Red Crescent Circle in schools was developed in 2013.

Development of Red Crescent Circle is divided into three phases. In the first phase an educational programme will be developed and implemented in 6 schools throughout Maldives as a three year pilot programme. Further development will be adapted based on the outcome and challenges faced in the first phase of implementation. In the next two phases, Unit and branch level Red Crescent Circles will be developed and finally a National Youth Council will be formed through the Red Crescent Circle.

#### **Youth Stakeholder Forum**

A Youth Stakeholder forum organized by MRC was held in May 2013, for organizations working in the field of youth development in Maldives. A total of 18 participants from Ministry of Human Resources, Youth and sports (MHRYS), Society for Health Education (SHE), Health Protection Agency (HPA), Maldives Youth Climate Network (MYCN), Junior Chambers International (JCI) Maldives, Democracy House, National Drug Agency (NDA) and Advocating the Rights of Children (ARC) attended the forum

During the forum, stakeholders made presentations on areas where they were working on and their planned activities and the constraints that they have. They also developed consolidated mapping of areas of interventions in youth development, and youth related issues in Maldives and identified areas in which MRC can partner with them or play advocacy roles or play a lead role. This information is expected to support when MRC develops and defines its roles and responsibilities according to its Strategic Plan 2011-2015.



## 4TH NATIONAL YOUTH AND VOLUNTEER CAMP, 01 – 04 AUGUST 2013, HO CHI MINH CITY, VIETNAM

Two youth volunteers and Organizational Development Manager of MRC attended the 4th National Youth and Volunteer camp held in Ho Chi Minh City of Vietnam. The purpose of the camp was to promote interactions and foster friendships among Red Cross youth volunteers from different backgrounds, allowing them to have an international outlook.

## 2ND MODEL IFRC GENERAL ASSEMBLY (MIGA) AND INTERNATIONAL YOUTH CAMP

MRC Volunteer Mr. Ahmed Niyaz attended these two events held in Seoul, South Korea. The theme of the MIGA was "Migrants and humanitarian action of the Movement", where the representatives discussed about humanitarian assistance to vulnerable migrants and social inclusion of migrating youths.

## 5TH NATIONAL VOLUNTEER GATHERING OF INDONESIAN RED CROSS

MRC Volunteer Mr. Ibrahim Ahmed and Governance Officer Ms. Jalala Saleem attended this event hosted by the Indonesian Red Cross (PMI) in Selorejo, East Java Province, Indonesia. This gathering was a strategic forum and a platform to share experiences about volunteering and volunteerism in humanitarian missions.

#### **COMMONWEALTH YOUTH FORUM**

MRC youth volunteer Mr. Ali Khamees participated in the Commonwealth Youth Forum, as an observer of the RCRC movement, held in Hambanthota, Sri Lanka. The theme of the forum was "Inclusive Development – Stronger Together", where representatives of the forum made recommendations for the future work of the Commonwealth Youth Council, enhancing the capacity and role of their own organizations, and strengthening youth leadership across Commonwealth member countries. In addition, the first General Assembly of the newly formed Commonwealth Youth Council was held.

#### Youth Health And Wellbeing Project

The Youth Health and Wellbeing Pilot project, funded by the Australian Red Cross aims to promote the health and wellbeing of young people by providing peer education, service and support on current and emerging health issues, particularly those related to drug use and mental health.

The final process of development of project modules and outreach materials was continued from the last quarter of 2012. MRC developed the project material and field tested in collaboration with Journey, an NGO working with victims of substance abuse. The materials were approved by the National Drug Agency.

Island advisory committees were formed in N. Manadhoo, N. Holhudhoo, Gdh. Thinadhoo and Gdh. Vadhoo, to assist and facilitate MRC in the implementation of the project in the communities.

Ms. Michelle Ewington, Acting National Coordinator Youth Health and Wellbeing and Ms. Anna Rasalingam, Programme Coordinator from the Australian Red Cross (ARC) worked closely with MRC in providing technical support throughout the implementation of the project.

Since the project was ending in July 2013 as per the project agreement, a non-financial extension of one year for project implementation was agreed with the Australian Red Cross.

#### YHWB Program review and Planning workshop, 18 – 22 March 2013, Melbourne

The YHWB Project Officer attended this workshop during which the project was reviewed and project outputs were amended to better reflect the implementation. It was decided that the mental health component of the project "Talk Out Loud" will be developed at a later stage and a baseline survey for contextualisation of 'Save a Mate' will be instilled into the project.

#### **Collaboration with Local Partners**

- An MoU outlining collaboration of MRC with Journey in YHWB project implementation as well as broader MRC activities was signed in October 2013.
- Liaison with the National Drug Agency in finalizing project outreach material.

## Youth Health and Wellbeing Community Facilitator Trainings

The Community Facilitator training comprised of the YHWB modules complemented by a three day Standard First Aid (SFA) training.

The community facilitators from branches are expected to conduct public awareness sessions.



#### **YHWB Community Facilitator Training**

N. Hulhudhoo

8 Participants

#### N. Manadhoo

8 Participants

By being part of the youth health and wellbeing project, I get a chance to see first hand the hard life that drug abusers live. I get the chance to feel how they feel and better relate to the suffering they are going through. I have found out ways to help such individuals.

Through this project I have found ways to deal with drug users in my work environment and in my own daily life. Furthermore I have found out ways to identify such individuals and the proper way to address such individuals.

I believe that if programmes such as this programme is continued in a sustainable way in the community, we will find a nation where crimes are less and a safer community with less drug abusers.

#### **Mohamed Bishau**

Volunteer from Noonu Branch

# Organizational Development

To build a sustainable National Society by enhancing institutional structures, systems, skills and capacities to deliver quality services.

### Organizational Development (OD) Master Plan

Implementation of the Organizational Development Master Plan was started in January 2013. The OD Master Plan jointly supported by the Canadian Red Cross, Australian Red Cross, ICRC and IFRC, was developed based on the extensive OD review conducted in 2012. Although the implementation process began in January 2013, MRC faced practical challenges in implementing the Plan due to the delay in receiving funds from the donors.

#### **Leadership Development**

#### The 3rd Consultation Meeting of the Islamic Committee of the International Crescent (ICIC)

3rd Consultation Meeting of the Islamic Committee of the International Crescent (ICIC) was held from 2-4 May 2013 in Tunis, Tunisia. MRC was represented by the President Abdullah Ali. The meeting was mainly focused on enhancing cooperation and partnership between ICIC, National Societies and national commissions, cooperation and partnership in field development, relief programs and capacity building in awareness programs.

#### The Asia Pacific Orientation for National Society Leaders, July 2013, Kuala Lumpur

MRC President Mr. Abdulla Ali attended this orientation. The main objectives of the orientation were to give an overall induction to the RCRC Movement, promote respect for the Seven Fundamental Principles, to have an improved understanding of the Movement's cooperation mechanisms and framework for the development of National Societies and to focus on expected outcomes of leadership forums in Asia Pacific relating to domestic and international roles and responsibilities of National Societies.

## Global Youth Conference, November 2013, Sydney

MRC's Governing Board Youth member attended the Global Youth Conference. The main discussions and pledges made during the Global Youth Conference included setting a vision of the world beyond 2015, RCRC Youth shaping the humanitarian landscape through implementation of the Youth Engagement Strategy (Y.E.S.) and preparing for participation and interventions in the General Assembly and the Council of Delegate.

#### Community Mobilization Workshop, November 2013, Malé

A community mobilization workshop for MRC members and staff was held with the objective to build capacity and develop best practices within staff and members to work with a group of diversified people, community facilitation, community mobilization techniques, communication skills, networking,

leadership, activity planning and budgeting, monitoring and evaluation. A total of 15 participants took part in the workshop, including 5 branch assistants and 2 branch secretaries. 8 board members from 8 branches also took part along with governing board members.

## Institutional capacity development and branch development

#### **Strategic Branch Development**

As per the master OD plan, MRC developed a criteria based on which MRC's branch development will be prioritized. The resulting Strategic Branch Development Criteria looks into two main aspects – the potentiality for a branch to be successful and the experience of the branch in the past. In 2013, MRC began with development of three strategic branches, namely Haa Dhaalu, Malé and Gnaviyani. However, it was only by the end of the year that the three branch secretaries were in place.



MRC teams from the Headquarters including the senior management and members of the Governing Board made visits to the Branches based on a Terms of Reference for branch visits developed during the year. In 2013, visits were made to Thaa and Gnaviyani and more branch visits are planned for 2014.

These visits are expected to build the capacity of Board Members and Branch staff by increasing their understanding of the Movement and MRC through induction sessions on various areas. A special focus was given to increasing the capacity of members and staff on governance and volunteerism.

In addition, MRC teams held meetings with key stakeholders in the Branches with the objective of positioning MRC as a key partner in service delivery in the communities.

## **Exposure and Trainings for Branch staff at MRC Headquarters**

During the year, 6 branch assistants were brought to the HQ for on the job training and exposure. Induction sessions and refreshers were done for those that required such. They were also working in various activities such as volunteer day celebration activities held at a national level.





#### **Resource Management System**

The Resource Management System (RMS) is an online database used by the IFRC for national society management and resource mobilization during disasters. MRC acquired RMS in 2013 and the first phase of implementation focus is on human resource modules in RMS (Staff, Volunteer and Members) which would be followed by a second phase wherein projects, assets and other modules. With support from IFRC Zone RMS department, online trainings were given to HQ based staff on its usage.

#### Branch Annual Planning Workshop, November 2013, Malé

A three-day annual planning workshop was held for Branch Board members and Branch staff in Malé. During the workshop, participants were oriented on strategic areas, HQ-level planning and sharing of ideas, focus group discussions on branch development, volunteer development and resource mobilization. In addition, sessions were also taken regarding monitoring, reporting and getting feedback from beneficiaries.

#### Dhivehi Workshop for MRC staff, July 2013, Malé

A Dhivehi Language Workshop was conducted for staff from 23 July to 1 August 2013, Malé. This workshop was conducted by the Academy for the Dhivehi Language for MRC HQ staff. The main purpose of the Dhivehi workshop was to improve the speaking and writing skills of the staff.

## Grant Management Training, 25th – 26th November 2013, Bangkok, Thailand

Three MRC staff - Programme Manager, CBDRR Project Coordinator, and Finance Assistant - participated in the MANGO Grant Management Training.

#### Asia Program Leaders Training, 4 March – 16 March 2013, Melbourne, Australia

YHWB Project Officer attended the Asia Program Leaders Training held at the Australian Red Cross.

## Regional Disaster Response Team - Refresher Training, 17 - 20 June, Kathmandu, Nepal,

Programme Officer for Emergency Preparedness and Response, participated in the RDRT Refresher with 18 other participants from all National Societies in South Asia. Training was mostly focused on RDRT induction mostly on Assessment, Plan of Action and Relief Distribution and a Simulation was held on final day.

## Contingency Planning Training of Trainers, September 2013, Indonesia

One volunteer, 2 staff from HQ and 1 Branch staff participated in the training. Participants developed a plan for the Maldives' civil unrest. The plan was finalised and shared with the IFRC- DM unit for technical approval.

#### Climate Change Adaptation Training of Trainers, 25th August -1st September, Malaysia

The training was attended by the CBDRR Project Coordinator. The objective of the workshop is to develop a core group of climate change experts amongst Asia Pacific National Societies who can provide technical support to plan and implement climate smart project activities at national and community level.

## Regional Disaster Response Team – Train of Trainers, Kathmandu, Nepal, 21- 25 October

Emergency Preparedness and Response Programme Officer participated in the RDRT ToT with 16 other participants from all National Societies in South Asia. The training mostly focused on adult learning and facilitation and communication skills.

#### 43rd Regional Training Course on Disaster Management (DMC-43) – ADPC, Bangkok and Pattaya, Thailand, November 2013

Two CBDRR Project Officers of MRC participated in this training conducted by the Asian Disaster Preparedness Centre (ADPC) along with 15 other participants from the Philippines, Bhutan, Afghanistan, Germany, Belgium, Pakistan, Morocco, Australia and Thailand. The training included presentations, plenary discussions, simulation exercises and field visits which were conducted exploring the themes and concepts pertaining to disaster management.

#### **RDRT Deployment ; Typhoon Haiyan**

Moosa Shifaz, an MRC volunteer was deployed to the Philippines for two months to support the disaster response operations in the Philippines with the International Federation of Red Cross and Red Crescent Societies, to support the victims of the Typhoon Haiyan. Moosa Shifaz worked in collaboration with IFRC, the Philippine Red Cross, and other Red Cross and Red Crescent Movement Partners, local government and affected communities to coordinate the implementation of designed shelter activities for the affected population.

## Asia Pacific Health in Emergencies Training, June 2013, Hong Kong

The Asia Pacific Health in Emergencies Training was held from 21 to 30 June 2013 in Hong Kong. A total of 13 participants from different countries of the Asia Pacific took part in the training. The training included modules such as Disasters and Health, Emergency Health Assessment, Health in recovery programming and five major areas related to health during an emergency. The training also included a simulation exercise which was conducted simultaneously along with the training. The training ended with a final field simulation exercise where the tools of assessment were put to practice by the participants of the training.

#### Moulage Training, 31 March - 1 April 2013, Malé

Programme Field Officer and First Aid Trainer participated in the Moulage Training organized by Maldives Airports Company Limited (MACL). This training is in preparation for the Full Scale Emergency Exercise scheduled at the airport for mid 2013.

# First Aid – South Asia Services Transformation and Redesigning (STAR) meeting, 3 – 7 March 2013, Dhaka, Bangladesh

Programme Field Officer and First Aid Programme Officer participated in the First Aid STAR meeting held in Dhaka. The meeting aimed at revisiting, contextualizing and tailor making first aid programmes of South Asian National Societies into more services oriented, client friendly income generation activities that contribute towards organizational sustainability. By comparison with other National Societies, Nepal Red Cross Society (NRCS) and Maldivian Red Crescent (MRC) were already ahead with its programmes in community based first aid and commercial first aid. Knowledge and best practices were shared by MRC with fellow NS counterparts. It was proposed that the MRC's CFA model would be adapted to improve the BDRSs programme.

#### Fourth Session of Global Platform for Disaster Risk Reduction, 19 May 2013 – 24 May 2013, Geneva, Switzerland

MRC Programme Manager represented the Maldivian Red Crescent at the Global Platform for Disaster Risk Reduction. The GPDRR is the world's largest gathering of stakeholders committed to reducing disaster risk and building the resilience of communities and nations

## Volunteer Development

Effective membership and volunteer management, participation and mobilization





The Volunteer of the Year award was presented, with a total of 533:42 hours of volunteer time spent for MRC in I year.



A total of 5178 hours was spent by all volunteers volunteering for MRC from 5 November 2012 to 4 November 2013.



Since MRC was formed, a total of 21,533 hours (2.5 years) of volunteer time has been contributed.

#### **Volunteer management manual** and volunteer safety kit

The volunteer management manual of MRC was finalized and the Governing Board approved it in 2013. As a supporting document to the manual, and as a means of safety and security to the volunteers, a volunteer safety kit will be developed at a later stage. It is planned to make two kits, a volunteer travel kit and a volunteer activity kit. A list of items for both kits has been identified and a usage guide has been compiled.

#### **Volunteer Protection and Safety**

In 2013 volunteers involved in emergency response were insured in preparation for the anticipated political unrest situation in the country. As such, MRC acquired the Geneva based Global Insurance coverage for volunteers from the IFRC Insurance Unit. All active volunteers of MRC will be insured in 2014.

#### **International Volunteer Day**

International Volunteer Day was celebrated widely on 5th December 2013. Messages related to the theme "The Value of Volunteers in Health" were disseminated through media coverage and social media.

A function to recognize the services and dedication of volunteers was held at Bandos Island Resort. A total of 65 volunteers were eligible for volunteer awards 2013, with 45 General awards. The Volunteer of the Year award was presented with a total of 533.42 hours of volunteer services in one year. 5178 hours of volunteer services were a total hours for all volunteers from 5 November 2012 to 4 November 2013. The highlight of the Volunteer Day is the total hours of volunteer contributions since MRC's formation in 2009, which is a notable 21,533 hours (2.5 years) of volunteer time for a 4-year organization. In addition to the function, a special walk was carried out in collaboration with MRC volunteers, members and various other partners.

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I believe volunteering is a means to improve myself and to help improve the community that I live in.

I understand that when volunteers are empowered they bring about a positive change in the locale and to the nation they belong.



Volunteer from Malé



**Fathimath Ibrahim** Volunteer from Hinnavaru

9-31 Add -1,603632 67% 062 837 12 ورور مراد المراد المرا 2/ 1/10 colde of 1001 & MR 2371/07/19 27 27 27 25

I have been suffering from impaired vision from a very young age, and yet, MRC accepted me into their fold, and helped me transform myself into a productive member of my community. For that, I shall always support MRC -- an organisation that more than half of Hinnavaru already recognises and respects. To everyone involved, thank you so much.

Volunteering is something I have been doing for the past 7 to 8 years but MRC is the only organization who takes good care of its volunteers. MRC gives chance to all volunteers who are willing to learn and develop themselves. Being an MRC volunteer, I got chance to develop myself and also made a lot of friends all over Maldives during my 3 to 4 years of volunteering service.

As a trainer of MRC travelling with staff to conduct trainings gave me confidence to face new people and learn new things on each trip and to overcome different challenges.

Being an MRC trained First Responder in emergencies, I am confident in providing first aid service on emergency situations at work and at home.

I am really happy that volunteering for MRC has given me the opportunity to serve the nation with my knowledge and service.



**Mariyam Shareef** Volunteer from Malé

I came to know about MRC through Facebook, it was an invitation to the open day of MRC. My mother read about it and urged me to join. Back then I had a social phobia so had to take my sister with me. Throughout the open day all the volunteers, staffs and members were so welcoming with huge lovely smiles, like a big family and that was what encouraged me to keep coming back as a volunteer for MRC. MRC develops its volunteers both professionally and personally through trainings and social activities. I have become a First Aid Master Trainer at such a young age. Although I am now a staff of MRC, I was a volunteer of MRC for the past 1.5 years and I still volunteer. Today I'm a trained proud Staff First Aid Trainer and I don't remember about my social phobia anymore.



**Ahmed Humaid** Volunteer from Malé

whole new experience as a trained first aider and as an engineer going back to my island. Sea is rough, boat engine dead, 9 casualty vomiting, 1 nose bleeding, I head injury. I am giving first aid but can't do anything about the engine, no tools onboard. Thanks to MRC for training me on first aid and ERT today I got a chance to help my people

> **Ali Khamees** Volunteer from Malé



## Promote Humanitarian Principles & Values

In conjunction with the "I am for Humanity Campaign" specific communication messages were developed focusing on the seven fundamental principles, programme services, partnership, community engagement and volunteerism. The objective developing and dissemination of these messages were to uplift MRC's image and increase engagement of the communities. A special focus was given towards diversifying the membership and volunteer pool, looking at motivation and retention.

A calendar for 2013 was developed for distribution to all MRC Units and Branches. The calendars were developed to raise public awareness on MRC's services and to promote humanitarian values and principles in the communities.

#### I am for Humanity

The "I am for Humanity" campaign was launched on 30 December 2012 in Malé and was successfully implemented across some of MRC's Branches in 2013. The campaign is an on-going effort to build MRC's image, raise awareness on its work with a focus in promoting a culture of humanitarianism and volunteerism. The specific objectives of the campaign are:

Create more awareness of the Maldivian Red Crescent and its activities in the Maldives

Create awareness on the First Aid components of Maldivian Red Crescent including; First Aid service, Emergency Response and First Aid Training

Promote volunteerism and encourage registration of volunteers

The campaign was rolled out through multiple mediums, such as print, TV, Radio and public events such as road shows. MRC's volunteers were profiled in the campaign messages including the Television Commercials (TVC). Two TVCs were developed in 2013, one focusing on promoting humanitarianism and the other profiling a volunteer of MRC. Similarly four Radio messages were developed. The TVCs and Radio messages were broadcasted through all the major media stations on a daily basis and does continue until today. Billboards featuring the messages were installed in largely populated islands.

The campaign was designed with a pre- and post-survey, which aimed to inform us on the reach and impact of the campaign. Although initially planned for completion by the end of 2013, due to the political instability across the nation, the campaign had to be slowed down. The campaign is still on going and concrete results shall be identified in 2014.



I AM
FOR HUMANITY

המשינת הלפילה הלא































## World Red Cross and Red Crescent Day 2013 – 8 May 2013

MRC marked the World Red Cross and Red Crescent (RCRC) Day under the theme '150 years of Humanitarian Action' marking 150 years since the birth of the International Red Cross and Red Crescent Movement. Guidance, visibility/promotional material and financial support were provided from HQ to all branches to carry out activities.

RCRC day celebration activities focusing on raising community awareness on the RCRC Movement and humanitarianism were conducted in 11 MRC units including H.Dh. Nolhivaram, N. Manadhoo, N. Holhudhoo, Lh. Branch, Lh Naifaru, M. Muli, M. Kolhufushi, Th. Veymandoo, GA. Villingili, Gn. Fuvahmulah, and S. Hulhumeedhoo.



Information desks were set up at locations in Malé 3 days prior to May 8 with the intention of promoting the "I am for Humanity". The desks served as a sign up station for Programme Department's first aid service volunteer pool expansion.

#### **RCRC Day Celebration, 8 May**

As the main public event to mark RCRC Day 2013, an "I am for Humanity" road show was held at Raalhugandu Helipad area in Malé combined with a 'children's evening'. The road show included audio-visual elements on the 150 year theme along with standard messages of the campaign.

## **Launching of the Emergency Response Fund**

A Fundraising dinner was held at Traders Hotel in Malé to inaugurate MRC's Emergency Response Fund. The purpose of the Fund is to enable the MRC to provide timely and appropriate emergency response to Maldivian Communities the event was the first of its kind for MRC. Funds were raised through the sale of MVR 1000 token tickets. The support received from donors was very positive and MRC plans to turn the fundraising dinner into an annual event. A total of MVR 95,160 was received as donations through the sale of tickets.





## Resource Mobilization

Ensuring organizational sustainability

CFA in 2013:

479 hours of CFA Training MVR 1,431,644 cumulative gross profit (2011-2013)

When compare to 2012:

29% ↑
trainings
conducted

9% number of people trained in First Aid

#### Resource mobilization Strategy Development

In order to strengthen the organization's sustainability and financial independence, development of a long-term Resource Mobilization (RM) Strategy for MRC was undertaken in 2013. The RM strategy development process included conducting a market analysis, an internal stakeholder forum involving members and staff from MRC branches and the Governing Board, and a field visit to one of the strategic branches (Gnaviyani Branch).

Ms. Katherine Morton, the IFRC Country Representative for the Maldives and Sri Lanka worked closely with MRC providing advice and guidance throughout the development of the strategy. In addition, the Treasurer of the Governing Board Mr. Mohamed Shihab provided input as the focal person assigned by the Board to overlook the Strategy development process.

The Strategy was finalized at the end of the year and implementation plans based on the Strategy will be formulated and included in the MRC Annual Plans for 2014.

#### **Resource Mobilization Policy**

A policy to guide the implementation of the Resource Mobilization Strategy was formulated and approved by the Governing Board in 2013.

#### **Commercial First Aid (CFA)**

The Commercial First Aid Programme conducted a total of 71 trainings earning an income of MVR 591,844. During the year MRC trained a total of 1173 participants in First Aid. The CFA programme by the end of 2013 had accumulated 1253 hours training a total of 2674 individuals conducting 154 trainings in various resorts and organizations of the Maldives.

Total no. of trainees trained	1173
Total No. of Training Conducted	71
Total No. of Basic First Aid trainings	39
Total No. of Practical First Aid trainings	4
Total No. of Standard First Aid trainings	3
Total No. of Annual Refresher trainings	17
Total No. of EBLS trainings 5	
Total No. of Child./Infant First Aid	3
Total Income earned for the year 2013	MVR 591,844.00

#### MACI Build-Expo 2013, 29 – 31 January 2013, Malé

The Maldivian Red Crescent participated in the MACI Build Expo 2013, showcasing MRC's Commercial First Aid Trainings, First Aid Kits and related services. This marketing activity was aimed at reaching out to the construction and resort industries as the visitors to the fair include top decision makers from resort development companies and construction companies of the Maldives. Visitors also included members of the general public who signed up for public first aid trainings and to pre-order first aid kits.

#### **AED and Child First Aid Training**

In order to increase the types of CFA trainings provide by MRC, two staff trainers participated in this training held in Singapore. These two types of trainings will be added to MRC's current training menu. In addition, the trainers also met with staff of the Singapore Red Cross Training institute to learn more about how the operation is run and best practices that can be applied to MRC's CFA programme.

#### The 3rd Meeting of Asia Pacific Fundraiser's Network (APFN), 4 to 6 July, Philippines

The Communications and Resource Mobilization Manager attended the 3rd APFN Meeting held in the Philippines from 4-6 July 2013. The 3-day Meeting focused on skills building sessions on fundraising such as "How to Plan and Build Fundraising Strategy," "Fundraising with Social Media", "Engaging donors", "Branch Fundraising: Ideas for your National Societies", and "Emergency Fundraising" among others.

In addition, the meeting included the formation of the new set of the APFN Steering Group members.



#### **Donation Boxes**

In 2013, donation boxes of MRC were placed at 11 new locations.

STO Supermart
STO Home improvement
STO Pharmacy IGMH
STO Hulhumale
STO Villingili
STO Thinadhoo
VB Galholhu Supermart
VB Maafannu Supermart
STO Fuvahmulak
Agora Majeedheemagu
Agora Sosunmagu

Clearance of donation boxes placed the previous year at IGMH, H. Dh. Hanimaadhoo Airport and Ibrahim Nasir International Airport were completed in 2013.

# Movement Cooperation



#### Partnership Forum and Meetings

In January 2013, MRC held its first annual partnership forum for OD which was attended by representatives from IFRC, ICRC, Canadian Red Cross and Australian Red Cross. As agreed in the forum, the annual partners forum acts as a place for coordination, sharing of ideas and identification of challenges and solutions in the development of MRC.

MRC's OD Partnership forum is a platform in which MRC's current and potential partners sit together, reflecting on lessons learnt and outlook in implementation of its OD Plan. With technical and financial support from OD Partners, MRC OD plan is an example of coordinated reporting and support from National Societies through its combined donor reporting which creates transparency and accountability. Following the forum, throughout the year, numbers of meetings were held with key partners regarding OD master plan implementation process.

#### **Cooperation with IFRC**

Throughout the year IFRC provided technical support in the implementation of all MRC programmes and projects. In addition towards the end of the year MRC submitted the draft annual Development Operational Plan (DoP) for 2014 based on the current Strategic Plan. The DoP is expected to be approved in early 2014.

#### IFRC Statutory Meeting and Council of Delegates, November 2013, Sydney

MRC was represented in the IFRC Statutory Meeting and Council of Delegates by MRC President, Youth Member of the Governing Board and the Secretary General. This was the first Federation General Assembly MRC attended after its official recognition by the IFRC and was the first time the Maldivian Red Crescent voted in the IFRC General Assembly.

During this visit, the Maldives delegation made courtesy calls to several other National Society Delegations to discuss about the areas of assistance and to strengthen friendship between the National Societies. In this manner MRC Delegation met with Canadian Red Cross, Italian Red Cross, Japanese Red Cross, Qatar Red Crescent Society, Iranian Red Crescent Society, Saudi Red Crescent Authority, Singapore Red Cross, American Red Cross, Fiji Red Cross, Australian Red Cross, Malta Red Cross and the Chinese Red Cross.

#### **Cooperation with ICRC**

Similar to 2012, cooperation with ICRC was maintained and sustained. ICRC provided support in building the capacity of MRC in preparing for the anticipated political unrest in 2013.

In addition ICRC supported the implementation of the OD project to diversify MRC's membership pool, and to develop effective communication messages.

#### **Partner National Societies**

During the year several meeting/visits were done by representatives of CRC and ARC. Main purpose of these visits were to provide technical support and guidance and monitoring of the projects including OD, YHWB, CBDRR, RM and  $\ensuremath{\mathsf{VP}}$  .





## **Administration**

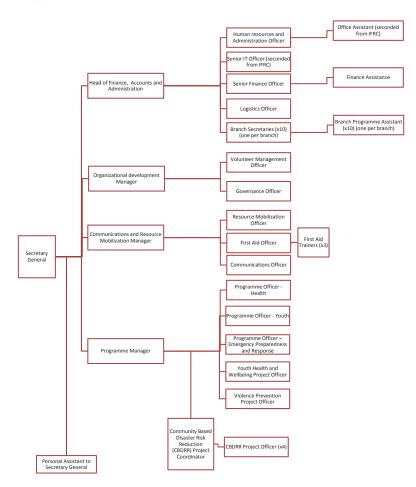
#### **Human Resources**

The Organogram of MRC was revised in the early stages of the year 2013, in accordance with the OD Master Plan. A comparison of staffing at the end of 2012 & 2013 is provided in the table below:

	2012	2013	BASE
Programmes		11	HQ
Communication and Resource Mobilisation		04	HQ
Organisational Development		02	HQ
Governance and Management	02	02	HQ
Finance, HR and Administration	04	06	HQ
Branch	05	08	Field
TOTAL	28	32	

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#### **MRC ORGANOGRAM 2013**



### Governance

#### **5th General Assembly**

MRC held its 5th General Assembly during April 2013. A total of 54 delegates from 10 branches and the Governing Board participated in the General Assembly. During the assembly, new members were elected to the Governing Board including the President. Following the Assembly, a governance workshop was held for branch representatives, where branch activities, services, information on branch functions and policy induction were addressed.

#### **Governing Board**

A total of 7 Governing Board meetings were held during the year. During the first governing board meeting after the General Assembly, newly elected members were oriented to MRC. The governing board discussed and deliberated on various issues including adoption of policies and key decision. The governing board also holds teleconference with governance in the strategic branches during their meeting. (Please refer to the Governing Board report annexed in the annual report)



## **Review of Finances**

Maldivian Red Crescent produces its financial statements of the fiscal year from 1st January to 31st December. The financial statements for the year ended on 31st December 2013 and comprises of Income and Expenditure Statement, Statement of Financial Position, Statement of Changes in Funds, Statement of Cash flows and the accompanying noted to the statements from page 6 to 18.

MRC's revenue stand at MVR 18,031,775 for the year and the main donors are the International Federation of Red Cross Red Crescent, Canadian Red Cross Society, Australian Red Cross and Singapore Red Cross. The expenditure for the year is MVR 16,753,706 resulting in Income over expenditure of MVR 1,278,069.

The statement of financial position shows a total of non – current assets amounting MVR 2,716,037 of which MVR 2,635,525 for Property Plant and Equipment and MVR 80,512 for Intangible Assets. The receivable of MVR 377,423 and Cash and Cash equivalent of 3,717,974 resulting in Current assets total to MVR 4,095,397. Thus the total of Assets as at 31st December 2013 is MVR 6,811,434. The total assets of MRC being balanced by a total of MVR 2,117,694 for funds and MVR 4,693,740 as Current Liabilities.

The financial statements have been audited by the audit firm KPMG. The auditor's report shows that in their opinion the financial statements give a true and fair view of the financial position of the Society as at 31st December 2013 and of its financial performance and its cash flows for the year the ended in accordance with the International Financial Reporting Standards.

The Finance Commission held 4 meeting from 1st of April 2013 to 31st March 2014. (Report Anexxed )



The major transition in MRC's senior management since the second quarter of the year was a constraint in continuing the ongoing activities. While the new Secretary General was in office by the end of the third quarter, the Programme Manager and the Communications and Resource Mobilization Manager joined during the fourth quarter. In addition to the transitions that took place within the senior management, there was a high turnover of staff within the organization as well, including the post of First Aid Programme Officer, First Aid Trainer, two CBDRR Officers, Emergency Preparedness and Response Officer and Branch Assistant posts.

The past year was a year of elections, which inevitably created an unstable, non-conducive environment, which hindered ground level implementation of most of the projects. Since most of MRC's activities are implemented at Branch level, the unstable socio-political situation diverted most of the stakeholders and institutions from participation causing much delay in the implementation process.

Human resource constraints in the logistics department caused significant delays in programme implementation at the Headquarters level as well in providing timely support to the

branches to conduct branch activities. In addition to human resource constraints, MRC identified several measures that can be put in place in the future to increase the efficiency of logistics within the organization. Some of the recommendations include, the involvement of logistics department at the planning phase of programmes and developing an annual procurement plan for the organization.

Apart from the above MRC on an overall level has experienced challenges in the retention and engagement of volunteers, members as well youth leaders that are developed through the various youth programmes. As a follow through measure, MRC has plans to develop programmes in 2014- 2015 specifically to address this issue.

Similar to the last year, acquiring a building for MRC HQ was a challenge and this issue continues to affect MRC's financial sustainability. Land is inevitably scarce and expensive in Malé, which is the main issue in securing a land for MRC among other factors. However dialogue with the relevant authorities continued, and this included communications regarding acquiring a land or office for Malé Branch.

## **Plan 2014**

The current Strategic Plan of the Maldivian Red Crescent will be ending in 2015. One of the key outcomes for 2014 will be to review the Strategic Plan against its objectives to analyse learning from its implementation. This analysis will guide MRC in understanding best practices as well as the need for change in the four Strategic Directions which we are currently following. In addition the review will also guide MRC in identifying potential new strategic areas to venture into.

Apart from the above in 2014- 2015 we have committed to:

Continue to strengthen the efforts of developing the Branches. Three additional strategic branches will be identified based on the criteria of strategic branches. Capacity building of the 6 strategic branches (which includes the former 3 branches), will be vigorously conducted in terms of developing and strengthening their human resource capacity, volunteer pool and governance. Learning programmes are planned out for the next two years why knowledge sharing among the strategic branches and the HQ in addition to within the movement leanings are also in the plans.

A greater focus will be given to maintain and retain the existing volunteer pool. Over the years a challenge has been retention and engagement of volunteers. In order to address this, capacity building opportunities and internship opportunities will be created where volunteers of different capacities, different areas of expertise could be utilized.

In the Disaster Management (DM) programme, significant efforts will be made to further strengthen MRC's position to respond to emergencies in an effective and timely manner. Following revisions to the Standard Operating Procedures (SOPs) which will include Emergency Operations Unit and National Emergency Committee. As such, the need to focus on developing National Emergency Response Teams (NERT) emerge. To this effect in 2014, ERT inductions and training of trainers among other exercises will be conducted to develop the NERTs.

Psychosocial Support (PSS) is an area MRC has been exploring for sometime. 2014 onwards we will be venturing into providing PSS to the communities, both at HQ and Branch level. PSS will be initially begun with development of training of trainers, which will then be integrated into the NERT process as well. The big picture of the emergency response mechanism will encompass all these different components.

2014 – 2015 will have a focus in addressing the uprising issue of non-communicable diseases. To this effect a draft three

year project document will be developed and is anticipated to be approved in early 2014. The area of Health and Social Care we will continue to partner and collaborate with the Health Protection Agency and WHO.

The Youth Health and Wellbeing pilot project will be extending its scope into training Police frontline officers who are usually the first at scene. They will be trained on harm reduction method as well as standard first aid utilizing the manuals which have been approved by the National Drug Agency. The idea is to bring about Youth as Agents of Behavioural Change, through the community facilitator trainings and other youth focused activities.

The Community Based Disaster Risk Reduction (CBDRR) project will come to a closure by the end of 2014. The project is being carried out in communities where MRC presence does not exist. Exit strategies for the project will be developed in 2014, among which continuation and replication of the projects, based on the learning and best practices will be handed over to the Strategic Branches. In addition, the mitigation projects developed for the 4 CBDRR islands will continue through the exit strategies where ownership and handover will be to the mitigation committees of each of these 4 islands.

Following the adoption of the Resource Mobilization (RM) Policy and development of the RM Strategy, MRC will continue to grow its Commercial First Aid (CFA) Programme. In this regard, with the draining of the seed funding from Singapore Red Cross and Canadian Red Cross, MRC will look into expanding the CFA by efforts to diversify the products and services and increasing the customer pool.

Sustainability of MRC will be a key priority area, as such additional resource mobilization avenues will be explored including income generating commercial activities not just at HQ, but also at the six strategic branch level. To facilitate this at branch level, seed funding will be provided to the 6 strategic branches to start up an income generating activity that aligns with MRC's RM Policy.

Through its auxiliary role, MRC will seek to partner with the Ministry of Transportation to provide standard first aid to local taxi drivers who currently numbers around 1000. In the long run MRC will continue to advocate to the relevant authorities and institutions to make first aid mandatory for all vehicle drivers on both land and at sea.

A Support Service Vehicle is to be introduced as a trial project in the capital city Malé. The service is to explore the needs of the community in lifting and moving patients to and from medical facilities.

# **Abbreviations**

MRC	Maldivian Red Crescent
ERT	Emergency Response Team
ICRC	International Committee of the Red Cross
IFRC	International Federation of Red Cross and Red Crescent Societies
RCRC	Red Cross Red Crescent
PNS	Partner National Society
DM	Disaster Management
EPR	Emergency Preparedness and Response
CBDRR	Community-Based Disaster Risk Reduction
DRR	Disaster Risk Reduction
YHWB	Youth Health and Wellbeing
СВНГА	Community Based Health and First Aid
OD	Organizational Development
VP	Violence Prevention
FA	First Aid
SFA	Standard First Aid
ERF	Emergency Response Fund
SARD	South Asia Regional Delegation
ARC	Australian Red Cross
CRC	Canadian Red Cross
ТОТ	Training of Trainers
UK	United Kingdom
PRU	Preparedness and Resilience Unit
SEOP	School Emergency Operations Plans
UNICEF	United Nations Children's Fund
MNDF	Maldives National Defence Force
VCA	Vulnerability Capacity Assessment
EWS	Early Warning Systems
HQ	Head Quarters
RDRT	Regional Disaster Response team

NERT	National Emergency Response Teams
DMC	Disaster Management Course
ADPC	Asian Disaster Preparedness Centre
MACL	Maldives Airports Company Limited
НРА	Health Protection Agency
СР	Child Protection
MHRYS	Ministry of Human Resources, Youth and Sports
SHE	Society for Health Education
MYCN	Maldives Youth Climate Network
JCI	Junior Chambers International
NDA	National Drug Agency
ARC	Advocating the Rights of Children
MIGA	Model IFRC General Assembly
PMI	Palang Merah Indonesia- Indonesian Red Cross Society
NGO	Non- Governmental Organizations
MANGO	Management accounting for Non- governmental organisations
RMS	Resource Management System
TVC	Television Commercials
MVR	Maldivian Rufiyaa
RM	Resource Mobilization
CFA	Commercial First Aid
EBLS	Emergency Basic Life Support
MACI	Maldives Association for construction industry
AED	Automated External Defibrillator
APFN	Asia Pacific Fundraiser's Network
STO	State Trading Organisation
IGMH	Indhira Gandhi Memorial Hospital
HR	Human Resources
PSS	Psycho-Social Support
WHO	World Health Organisation

### **Governing Board Report 2013**

Issued on: 19/04/2014

Reporting Period: 21 April 2013 to 15 April 2014

#### In brief

As per MRC Statutes, the Governing Board (GB) convened MRC's fifth General Assembly (GA) on 20 April 2013. During this GA, five (5) posts of the GB were opened for elections, and five (5) members were elected. With the new elected members, the Board, comprising of 11 members continued to function in accordance with MRC Statutes and the Rules of Procedure (RoP), throughout the year.

1. Context

As per MRC Statutes members were elected to the following posts the Governing Board during fifth General Assembly. They were:

- 1. President
- 2. Treasurer
- 3. General Member (North Region) / 2 Members
- 4. General Member (Malé Region)

2. Scope of Operations

As per MRC Statutes, the Governing Board is the body to govern the National Society between the sessions of the General Assemblies.

The responsibilities of the Board as defined in the Statutes are:

- Communicate MRC annual report, financial accounts and the audit reports to all stakeholders and concerned parties.
- Approve the budget statements.
- Recruiting and dismissing the Secretary General for the operation of the Society.
- Approve formation and restructuring the branches to fulfil the goals and objectives of MRC as per Statutes
- Approve formation and dissolution of Units with due consultation from relevant Branches.
- Set up committees or commissions when necessary.
- Assess and document the activities and meetings conducted by various committees or commissions.
- Obtain annual reports from the Branches on the activities undertaken.
- Convene the ordinary or extraordinary General Assemblies and publishing the agenda's.
- Approve and ensure that the MRC Rules of Procedure is in place and in order.

- It is the appeal body for the complaints addressed before the Complaints Committee.

#### 3. Performance

The Governing Board held 7 meetings during the reporting period. The table below gives detail of members' attendance at these meetings.

Date	Meeting No.	No. of attendees
31st July 2013	16	4
30 <sup>th</sup> October 2013	17	4
15 <sup>th</sup> January 2014	18	5
5 <sup>th</sup> of March 2014	19	4

## 4. Progress towards the responsibilities

## **4.1 Governance and Management Development Achievements**

As per MRC Statutes, the Governing Board held regular meetings during the period and it has approved policies and procedures required for the functioning of MRC. These include:

- 1. Appointment of GB representative to Emergency Committee
- 2. Appointed Members for Finance Commission for a new term
- 3. Approved the roles and responsibilities of the individual members of Governing Board, Branch Boards and Unit Boards
- 4. Appointed a GB focal point to work with consultants in formulating RM strategy of MRC
- 5. Appointed the new Secretary General of MRC for a new term.
- 6. Approved Red Crescent Circle Guideline
- 7. Appointed a member to National Advisory Council
- 8. Approved the three strategic branches for the year 2014
- 9. Approved the Resource Mobilisation Policy of MRC

### **Governing Board Meetings**

The Board reconstituted the National Advisory Council as per the Statutes by appointing a new member to the Council to fill a vacant seat on the 32nd meeting of the board. In addition the Governing Board reappointed 4 members to the Finance Commission for a second term, Governing Board Representative to the Emergency Committee and Governing Board focal point in formulating the Resource Mobilisation Strategy during the reporting period.

In the 32nd Governing Board meeting, held in December 2013, a sub-committee was formed to work with MRC management in conducting discussions with the government in acquiring a land for MRC HQ. This committee includes four (4) members of the Governing Board.

During its 33rd meeting held on 25 January 2014, the Board decided to convene the 6th General Assembly (GA) of MRC on 19th April 2014; and established a sub-committee of the Governing Board comprising of 3 members to advice the Management on matters related to the 6th GA.

#### **5th General Assembly**

The 5th GA of MRC was held on 20 April 2013. 60 members from all MRC branches and governing board attended the assembly. During this GA, five (5) posts of the GB were opened for elections, and five (5) members were elected. MRC Plan and Budget for 2013-2014 approval and amendments to MRC RoP were brought during the 5th GA. Moreover, it was decided during the 5th GA, that best branch, branch with the most members and best performing youth member will be nominated and awarded during the 6th General assembly.

In Addition, as there were no applicants for Complaints Commission until 5th GA, it was decided that Governing Board would elect the Complaints Commission for a new term. However, electing members for Complaints Committee has been put on agenda for 6th General Assembly as there were no applicants after several announcements.

A Pre-GA orientation workshop for delegates attending the GA was held on the 19 April 2013. Delegates were briefed about the agenda for the General Assembly, election procedures and discussed on some of the issues and documents to be presented at the GA.

Subsequent to the General Assembly, on 21 April 2013 the Governing Board held its 28th meeting with the newly elected Board members. A governance workshop was also conducted with the 20 members of Branch representatives and members of the governing board. The purpose of this workshop was to coordinate MRC activities and services across branches and to create further awareness on programmes, policies and procedures of the organisation.

• Participation in the 19th Session of Statutory Meeting
19th Session of Statutory Meeting and Council of Delegates of
International Federation of Red Cross and Red Crescent were held
from 12- 18 November 2013 in Sydney, Australia. Maldivian Red
Crescent was represented by President Abdulla Ali, Governing
Board Youth Member Ahmed Rassam and Secretary General
Abdul Razak Ibrahim. As highlights of the General Assembly,
elections for the post of president, vice president and other
National Society members for the governing board were elected.

Maldivian Red Crescent gained eligibility for voting during this

During the visit, the Maldivian delegation made courtesy calls to several other National Society Delegations to discuss about the areas of assistance and to strengthen friendship between the National Societies. In this manner MRC Delegation met with Italian Red Cross, Japanese Red Cross, Qatar Red Crescent Society, Iranian Red Crescent Society, Saudi Red Crescent Authority, Singapore Red Cross, American Red Cross, Fiji Red Cross and Australian Red Cross.

#### • Participation in Global Youth Conference

year's General Assembly.

Global Youth Conference, in conjunction with 19th Session of International Federation of Red Cross Red Crescent was held from 09-11th of November 2013 in Sydney, Australia. Governing Board Youth Member represented Maldivian Red Crescent in the conference. Following were the main discussions and pledges made during the Global Youth Conference:

- Setting a vision of the world beyond 2015
- RCRC Youth shaping the humanitarian landscape through implementation of the Youth Engagement Strategy (Y.E.S.)
- Preparing for participation and interventions in the General Assembly and the Council of Delegates

## Governance Visit to Haadhaal Branch

Governance support to various branches was given through field visits by various staff on different OD and monitoring visits. A more focused visit was undertaken to Haadhaal branch by the Governing Board North Region member to discuss and monitor the branch functions. During the visit, courtesy calls were made to different stake holders in both units of Haadhaal Branch and discussed on areas of assistance.

### **Constraints and Challenges**

### **Non-Functioning Branches**

The issue of non-functioning of branches at varying levels, were brought to GB attention and has been discussed in different governing board meetings. At the 32nd meeting of the governing board members agreed on travelling to branches along with the management to oversee the branch functions and to discuss the issues that were faced.

#### **Public Relations**

MRC President attended 3rd Consultation Meeting of the Islamic Committee of International Crescent (ICIC) and National Societies of Red Crescent / Red Cross in OIC member states during May 2013, in Tunisia. During the meeting more focus was given to the strengthening relationships between the National Societies.

MRC President attended Asia Pacific Orientation for National Society Leaders during July 2013 in Malaysia. The programme was arranged by IFRC, which was conducted to newly elected leaders from different National Societies of the South Asian Region. The programme focused on roles of governance members, their responsibilities and useful information on Red Cross Red Crescent movement.

In February 2014, President of MRC, along with MRC Secretary General met with the senior officials of Housing Development Cooperation to discuss the issue of acquiring a land for MRC HQ building.

### **Branch Activities of 2013**

Activity		Branch/Unit																		
		H. Dh. Lh			١	1	M Malé				Th GA GI				Dh Gn S					
		Nolhivaram	Naifaru	Olhuvelifushi	Manadhoo	Holhudhoo	Muli	Kolhufushi	Henveiru	Villingili	Veymandhoo	Buruni	Villingili	Gemanafushi	Thinadhoo	Vaadhoo	South	North	Hithadhoo	Hulhumeedhoo
Emergency Response Team (ERT) Training																				
Fuvahmulak Partial Airport Emergency Exercise																				
First Aid Service																				
Standard First Aid Training																				
Health Awareness Activities																				
Dengue awareness programme																				
World Health Day 2013																				
MRC calendar distribution																				
Membership drive and renewals																				
Safer Access Workshop, Malé																				
"I am for Humanity" campeign																				
Unit Assembly																				
Cleaning activity following a fire incident																				
One billion Rising Campeign																				
Villingili Beach Cleanup organised by Save the Beach																				
MRC stall in Youth Festival 2013																				
Women's Day Celebration																				
Health mitigation activity																				
50th Anniversary of Maldives Police Service																				
RCRC Day 2013																				
Children's evening to mark Children's day 2013																				
Flood response																				
Dengue awareness & cleaning																				
Swimming Programme by Muli Police Station																				
Environment Day 2013																				
MRC Day 2013																				
Unity Day 2013																				
Migrants Fair by SHE																				
Emergency Response to Fire incident in HulhuMalé																				

### Finance Commission Report 2013-2014

Issued on: 30/03/2014

Reporting Period: 1st April 2013 to 31st March 2014

#### In brief

National Finance Commission comprises of six independent non — executive members including the Treasurer of Maldivian Red Crescent. The mandate of Finance Commission is to advise on all financial matters concerning the Maldivian Red Crescent and assist the Governing Board in applying and implementing the decisions on the financial management of the Maldivian Red Crescent.

#### **Context**

Finance Commission is appointed by the Governing Board, taking into consideration the members of Finance Commission should have sound knowledge of accounting and financial management except the Treasurer of Maldivian Red Crescent.

The statutes states that the Finance Commission shall comprise of 5 to 6 members, including the Treasurere who will be the Chair of the Commission. The members of the finance commission for the reporting period are

- 1. Mohamed Shihab (Chair)
- 2. Abdul Wahab
- 3. Mohamed Areef
- 4. Mohamed Mashud
- 5. Mansoor Zubair
- 6. Mujuthaba Jaleel

### **Scope of Operations**

The Finance Commission hold its meeting on quarterly basis and other additional meetings on a required basis. In these meetings, management accounts for the quarter ended is presented along with the cash forecast for the next quarter for their review and approval. Finance commission also monitors the budget of Maldivian Red Crescent to ensure that the expenditures are made in line with the approved budget.

The annual plan and budgets are presented to the governing board review and scrutinized before being tabled to the governing board to approve and propose to the annual general assembly. The finance commission meets the external auditors at their exit meeting to finalize the audit of the financial statement

Date	Meeting No.	No. of attendees				
31st July 2013	16	4				
30 <sup>th</sup> October 2013	17	4				
15 <sup>th</sup> January 2014	18	5				
5 <sup>th</sup> of March 2014	19	4				

## Progress towards the responsibilities

The quarterly financial report and cash forecasts were reviewed to ensure that MRC's financial position remains strong and are able to meet the planned activities as per the approved plan and budget of the MRC.

The quarterly management accounts for the quarter then ended was presented to the finance commission. The management accounts was scrutinized in depth, and reviewed as necessary. As members felt that the finance records could be better analyzed upon request activity update reports were presented to the commission.

The plan and budget for 2014/2015 was presented to Finance Commission in its 4th sitting. A presentation was made on the mechanism of compiling the plan and budget. The commission members took part in the planning and budgeting workshop for the branch and unit as part of the decision made by the commission to give support and input at the formulating stage of the branch and unit budgets. The Commission concluded that the plan and budget procedures were conducted in accordance with the finance manual and the current year plan and budget reflects on the strategic plan and budget for 5 years which will be submitted to the 5th General Assembly.

In its 4th sitting the Finance Commission met with the External Auditor (KPMG) of the Maldivian Red Crescent and all audit findings and observations were discussed. Auditors noted that there was nothing in concern that of material nature which may not reflect the true and fair view of the financial statements. The auditors only concern was the recognition of revenue on non current assets purchased from donor funded project. Auditors

expressed their satisfaction of the system in place and the extent of compliance to the procedures and the level of documentation maintained.

In its 5th sitting, the Commission reviewed the final draft Audit Report and concluded that audited financial statements to be presented the governing board and to members of the society attending to the general assembly.

The finance commission member Mujuthaba Jaleel visited Gn. Branch along with finance staff trip to strengthen the finance mechanism at the branch. The commission member do note the importance of visiting the branches at regular intervals.

The commission members have highlighted the need to carry out an internal audit of MRC on a regular basis on focused areas. Thus the commission will be able to monitor the controls and systems in place more closely and would support the society in achieving more transparency.

### **List of Partners 2013**

Sector	Agency	Social Care	Ministry Of Education					
First Aid	Maldives National Defence Force		Ministry of Gender, Family and Human Rights					
	Indira Gandhi Memorial Hospital		Society for Health Education					
	Faculty of Health Science		United Nations Children's Fund (UNICEF)					
	Maldives Police Service		Family Protection Authority					
Health	Health Protection Agency of Min. of Health and	Communi- cations and Resource	DHIRAAGU (Dhivehi Raajjeyge Gulhun Plc)					
	Gender		Mega Maldives Airlines					
	Ministry of Education		Maldives Broadcasting Corporation					
	Atoll / Island Schools	Mobilization	Raajje TV					
	Atoll / Island Councils		State Trading Organization Plc					
	World Health Organization ( WHO )		Maldives Broadcasting Commission					
Disaster	National Disaster Management Centre		Atoll /Island Councils					
Management	Ministry of Education		Atoll /Island Schools					
	Ministry of Environment and Energy		Channel One					
	Maldives Metrological Service		VTV					
	Department of National Planning	Movement	Canadian Red Cross					
	United Nations Development Programme (UNDP)	Partners	Red Cross Society of china (Hong Kong Branch )					
	United Nations Children's Fund (UNICEF)		The International Federation of Red Cross and Red					
	Maldives National Defence Force		Crescent Societies (IFRC)					
	Maldives Police Service		International Committee of the Red Cross (ICRC)					
	Ibrahim Nasir International Airport		Singapore Red Cross					
	Atoll /Island Schools	International	Australian Red Cross					
	Atoll / island Councils		Swiss Agency for Development Cooperation					
Youth Health	National Drug Agency	Agencies	Canadian High Commission					
and	Ministry of Education	J	Canadian riigh Commission					
Well-Being	Juvenile Justice Unit							
	Ministry of Health							
	Maldives Police Service							
	Ministry of Gender, Family and Human Rights							
	Ministry of Human Resources, Youth and Sports							
	Ministry of Islamic Affairs							
	United Nations Office on Drugs and Crime,							
	Maldives (UNODC)							
	United Nations Children's Fund (UNICEF)							
	World Health Organization (WHO)							
	United Nations Population Fund (UNFPA)							
	Society For Health Education							

Journey

Admin/Logis- Linkserve Pvt. Ltd

DHL.

Happy Market

Malé Aerated Water Company

**Bandos Island Resort** 

Paper World

Maldives Post Ltd

Asarafee Bookshop

PC World

**Click Computers** 

Sun Land Travel

Asters Pvt. Ltd

Allied Insurance Company of the Maldives Pvt. Ltd

Salsa Investment

Sirius Enterprise

LA Trading and Logistics Pvt. Ltd

**Novelty Printers and Publisher** 

M7 Print Pvt. Ltd

Park House

**Shell Beans** 

Nasandhura Palace Hotel

Copier Repair

Deige Pvt. Ltd

Borders

**Focus Computers** 

**Procure Plus** 

Haveeru Daily

Kinaareeaage workshop

The Laundry

H.A.D. Garage

**Traders Hotel** 

AH. Brothers

**Buruzu Catering Services** 

Atollmarket

**Brothers Catering** 

**South Catering** 

Rainbow Enterprise Pvt. Ltd

Simtec

Alarms Pvt. Ltd

Chandelier

Host Inn

Mookai Hotel

STELCO

Donad Investments Pvt. Ltd

Damas

Island Aviation Services

Fly Me

Go Maldives

**Emirates Airways** 

Qatar Air Ways

Villa Travel and Tours

Maldivian

